

My address

Date

John Ward
Acting General Manager
British Waterways
The Dock Office
GLOUCESTER GL1 2EB

Dear Mr Ward,

I wish to make a complaint about the enclosed CC1 letter I received from Martin Skinner on XXXX. I am not satisfied with the way I have been treated by British Waterways for the reasons stated below.

The letter from Martin Skinner uses misleading statements to issue a threat.

The letter implies that the *Mooring Guidance for Continuous Cruisers* has the force of law. It does not have the force of law, and this is stated in Note 1 of the document.

The letter implies that failure to cruise according to the *Mooring Guidance for Continuous Cruisers* amounts to a breach of Section 17 (3) (c) of the 1995 British Waterways Act. This is not correct, because in addition to stating that it does not have the force of law, the *Mooring Guidance for Continuous Cruisers* states that it is an interpretation of the law.

The letter implies that failure to cruise according to the *Mooring Guidance for Continuous Cruisers* entitles British Waterways to take my boat licence away and renders my boat liable to removal and destruction under Sections 8 and 13 of the British Waterways Acts 1983 and 1971. This is not correct.

This letter threatens me with homelessness, the seizure and destruction of my property, and with an injunction banning me from mooring my boat on waterways managed by British Waterways. These threats are without any foundation in law. I have always complied with British Waterways' requirements regarding boat movements, namely Section 17 (3) (c) of the British Waterways Act 1995, and with Condition 2 (Use of the Boat) of the General Terms and Conditions for Boat Licences.

I must ask that you withdraw the threats made to me in this letter and stop making the misleading statements which I refer to above.

I look forward to your reply.

Yours sincerely,

Harassed boater