

Steven Holder

From: Sally Ash
Sent: 16 January 2014 17:39
To: Fran Read; Matthew Symonds; Joe Coggins
Subject: RE: K&A Towpath Mooring Plan consultation report

Just to be clear, what Matthew was talking about was the factual report on consultation, not our decisions which are being considered separately. There's a para at the end of the report that says this.
S

From: Fran Read
Sent: 16 January 2014 12:06
To: Matthew Symonds; Joe Coggins
Cc: Sally Ash
Subject: RE: K&A Towpath Mooring Plan consultation report

Sally's going to have a chat to you about this.

From: Matthew Symonds
Sent: 16 January 2014 12:03
To: Fran Read; Joe Coggins
Cc: Sally Ash
Subject: RE: K&A Towpath Mooring Plan consultation report

Ok, do we need to do anything to manage the fact that [REDACTED] is very likely to share this wider (I would expect to see this reported on the NBTA website very soon).

Best wishes

Matthew
Matthew Symonds
Boater Liaison Manager (South)
07825 227951

www.canalrivertrust.org.uk/boating
www.facebook.com/canalrivertrustboating
Twitter @MatthewCRT
Blog <http://canalrivertrust.org.uk/news-and-views/blogger/matthew-symonds>

From: Fran Read
Sent: 16 January 2014 11:59
To: Matthew Symonds; Joe Coggins
Cc: Sally Ash
Subject: RE: K&A Towpath Mooring Plan consultation report

Hi Matthew,
I've chatted to Simon and Sally and we're not announcing anything now, we'll put out a statement once the plans have been finalised after discussion with NAG etc.
Thanks,
Fran

From: Matthew Symonds
Sent: 16 January 2014 11:52
To: Fran Read; Joe Coggins
Cc: Sally Ash
Subject: K&A Towpath Mooring Plan consultation report

Steven Holder

From: Sally Ash
Sent: 16 January 2014 22:21
To: Richard Parry
Cc: Simon Salem; Damian Kemp
Subject: RE: K&A website (telling it as it is not)
Attachments: RE: K&A website (telling it as it is not)

Yes, it's in hand Richard as attached

From: Richard Parry
Sent: 16 January 2014 19:10
To: [REDACTED] Simon Salem; Sally Ash; Damian Kemp; [REDACTED]
Subject: Re: K&A website (telling it as it is not)

[REDACTED] not sure if others have responded to you today.
If not let me confirm we're happy to support you. What would you like us to say?
Richard

Sent from Samsung Mobile

----- Original message -----

From: [REDACTED]
Date:
To: Simon Salem <Simon.Salem@canalrivertrust.org.uk>, Sally Ash <Sally.Ash@canalrivertrust.org.uk>, Damian Kemp <Damian.Kemp@canalrivertrust.org.uk>, Richard Parry <Richard.Parry@canalrivertrust.org.uk> [REDACTED]
Subject: K&A website (telling it as it is not)

Hi all

I'm sure you all have knowledge of the latest offerings from the K&A website, and Narrowboatworld. The slating of the winter moorings permit?

[REDACTED] is again being used by both sites as a scapegoat, and therefore I feel we need to make our own statement on the issue of the winter mooring permit.

From what I have seen on the cut, I would say you have had succes with this particular product (maybe a few hiccups, but a new system will never be flawless on it's first outing). I therefore ask for your comments (positive or negative), thus allowing me to put something on our website.

I know it's a pain having to constantly defend, but in for a penny, in for a pound eh?

We have had good reports on the new process, below is one comment from a member on the K&A of all places ;-)

Kind regards

[REDACTED]

- I got sidetracked on my first post. I'm wondering how many CC'rs here took advantage of the winter roving permit. We did and I think it's a much better solution than the winter moorings as they used to be on the K&A. I'm really hoping this new system will be kept and hopefully this association will try to ensure this will be the case. We didn't originally plan to utilise the roving permit, but it so happened a change in our circumstances made it a very useful option.

Sent from Samsung tablet

Steven Holder

From: [REDACTED]
Sent: 16 January 2014 12:50
To: Sally Ash
Subject: RE: K&A website (telling it as it is not)

Follow Up Flag: Follow up
Flag Status: Flagged

Yes please, be grateful for anything you have that I can post up.

[REDACTED]

Sent from Samsung tablet

----- Original message -----

From Sally Ash <Sally.Ash@canalrivertrust.org.uk>
Date: 16/01/2014 12:29 (GMT+00:00)
To [REDACTED]
Subject RE: K&A website (telling it as it is not)

Sounds good [REDACTED] – would you like to include the sales figures that I can send through shortly? We've had generally positive feedback with many fewer gripes than previous years, and you could remind them that we'll be running a survey during March to get more info to help us plan next winter offer.

Cheers

[REDACTED]

From: [REDACTED]
Sent: 16 January 2014 09:54
To: Simon Salem; Sally Ash; Damian Kemp; Richard Parry; [REDACTED]
Subject: K&A website (telling it as it is not)

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The Canal & River Trust is a new charity entrusted with the care of 2,000 miles of waterways in England and Wales. Get involved, join us - Visit / Donate / Volunteer at www.canalrivertrust.org.uk

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Elusen newydd yw Glandŵr Cymru sy'n gofalu am 2,000 o filltiroedd o ddyfrffyrdd yng Nghymru a Lloegr. Cymerwch ran, ymunwch â ni - Ewch i Rhoddion a Gwirfoddoli yn www.glandwrcymru.org.uk

Mae Glandŵr Cymru yn gwmni cyfyngedig drwy warant a gofrestrwyd yng Nghymru a Lloegr gyda rhif cwmni 7807276 a rhif elusen gofrestredig 1146792. Swyddfa gofrestredig: First Floor North, Station House, 500 Elder Gate, Milton Keynes MK9 1BB.

Steven Holder

From: Sally Ash
Sent: 23 January 2014 14:05
To: Richard Parry
Cc: Matthew Symonds; Simon Salem; Jackie Lewis; Mark Stephens
Subject: FW: K&A Waterway Partnership - extra meeting

Richard – further update on this. I think Matthew's suggestion is a good one. If you agree, please could you ask Vivienne to make the arrangements with [REDACTED]?
Thanks
Sally

From: Matthew Symonds
Sent: 23 January 2014 14:00
To: Sally Ash
Subject: K&A Waterway Partnership - extra meeting

Sally

I've spoken with [REDACTED] re the K&A consultation and next steps. Both [REDACTED] and [REDACTED] have been in touch with her to express their anger/frustrations following my meeting with them last week. [REDACTED] is still 'on board' but I think she is a bit bruised by this and the K&A Strategic Plan workshop meeting yesterday in Bath (I gather she was at the end of a lot of negative CRT comments from some boaters who attended).

We discussed how best to handle this at tomorrow's K&A waterways partnership meeting. The consultation is not tabled as an agenda item but we've decided that I'll give a summary of the consultation findings under AOB and suggest that the partnership schedule an extra meeting in February to discuss this and at that meeting we can share our response before going public.

Given the likely tensions within the partnership it would be helpful if Richard were able to attend and possibly Jackie to explain the legal elements that are informing our proposed way forward (i.e. the personal benefit argument).

How does that sound?

Best wishes

Matthew
Matthew Symonds
Boater Liaison Manager (South)
07825 227951

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Steven Holder

From: Sally Ash
Sent: 06 February 2014 09:36
To: Vivienne Radfar
Cc: Richard Parry; Simon Salem; Matthew Symonds
Subject: K&A paper

Richard and I have just spoken. He's suggesting BT conf call around 1pm. Simon looks free at 1.15 and Matthew and I both clear, so please could you book 30 mins and circulate BT login details Vivienne?

Thanks
Sally

Steven Holder

From: Sally Ash
Sent: 06 February 2014 08:44
To: Denise Yelland
Subject: RE: K&A doc

Think that's clear from context

From: Denise Yelland
Sent: 06 February 2014 08:23
To: Sally Ash
Subject: RE: K&A doc

Surely we need to make it clear that they can only request information about a boat registered to them.
D

From: Sally Ash
Sent: 06 February 2014 08:17
To: Denise Yelland
Subject: RE: K&A doc

OK. Any probs with the yellow text? It's due to go to partnership today
Thks
S

From: Denise Yelland
Sent: 06 February 2014 08:14
To: Sally Ash
Subject: RE: K&A doc

Hi – [REDACTED] so won't be online for about hour if you need to talk to me.
D

From: Sally Ash
Sent: 06 February 2014 06:46
To: Denise Yelland
Subject: K&A doc

Thanks for doing the comments on the I drive version Denise. Lots happened yesterday – need to update you on JR /RMP discussions with Counsel. Significant change to what we can say at this stage on K&A so Matthew and I re-doing doc – the appendix table now forms main part and am editing at the moment. Will speak later but in meantime, just wanted to flag and get your OK on this minor change to one of the entries ... (not critical but it's a deliberate nudge to them re formality and lack of trust)
Thks
S

<p>To provide the public with the assurance that boats are moving according to the guidelines we recommend that anonymised CRT cruising records be made available to the public without recourse to Freedom Of Information Act request(s).</p>	<p>Recommended . We could publish a short anonymised summary on a quarterly basis. . We will develop a prototype for consideration by boaters/Partnership. (Note – it is never necessary to cite FOI when requesting information. Our costs are reduced if requests are submitted directly to the department manager, in this case Enforcement Operations Manager.)</p>
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Steven Holder

From: Sally Ash
Sent: 11 March 2014 12:42
To: [REDACTED]
Cc: [REDACTED] Matthew Symonds
Subject: RE: Towpath Mooring Plan for K&A west of Devizes

Hello [REDACTED]
It's imminent – later today probably.
Best wishes
Sally

From: [REDACTED]
Sent: 11 March 2014 11:16
To: Sally Ash
Cc: [REDACTED]
Subject: Towpath Mooring Plan for K&A west of Devizes

Dear Sally,

I have noted, in the CRT's 28th February Boaters' Update, the outcome of the recent Judicial Review brought by Nick Brown of the NBTA. I have also reviewed the CRT's January 2014 Towpath Mooring Plan consultation - feedback report and noted the following covering remarks -

'The consultation questionnaire findings together with the detailed comments highlight a number of areas where boaters, organisations and other stakeholders suggest that changes to the proposals are needed. Many of the commentators stressed that as they stand, the measures proposed would be unlikely to address all the stated aims.

The Trust will now give serious consideration to the findings and hold further discussions with the Waterway Partnership and Navigation Advisory Group to inform its final executive decision.'

In light of the above, in particular the serious concerns and flaws identified by many commentators, I would be grateful if you would provide some indication of when the CRT will make it's 'final executive decision' regarding a Towpath Mooring Plan.

Regards,

[REDACTED]

Steven Holder

From: Sally Ash
Sent: 12 March 2014 11:37
To: [REDACTED] Matthew Symonds
Subject: RE: Towpath Mooring Plan for K&A west of Devizes

We'll update the 'completed consultations' page of website [REDACTED] but as a respondent, you'll get an email direct from Matthew.
Sally

From: [REDACTED]
Sent: 12 March 2014 09:43
To: Sally Ash
Cc: [REDACTED] Matthew Symonds
Subject: Re: Towpath Mooring Plan for K&A west of Devizes

In a message dated 11/03/2014 12:41:35 GMT Standard Time, Sally.Ash@canalrivertrust.org.uk writes:

| It's imminent – later today probably.

Sally,

Where/how will the final executive decision and mooring plan be communicated?

[REDACTED]

Steven Holder

From: Sally Ash
Sent: 11 April 2014 11:27
To: Matthew Symonds; Denise Yelland
Cc: Damian Kemp; Jane Lee; Sheila Shaw
Subject: RE: K&A local plan message / email address

There's a character limit of 160 on text messages so suggest:

Our sightings suggest your boat moored in same neighbourhood for over 14 days. Please move on asap or email KAmooring@canalrivertrust.org.uk to discuss. Many thanks from CRT.

The email can be slightly longer – will do that later
S

From: Matthew Symonds
Sent: 11 April 2014 08:45
To: Denise Yelland; Sally Ash
Cc: Damian Kemp; Jane Lee; Sheila Shaw
Subject: RE: K&A local plan message / email address

Thanks Denise, the amended message looks good to me. I'll liaise with Jane about the email address.

Best wishes

Matthew
Matthew Symonds
Boater Liaison Manager (South)
07825 227951

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From: Denise Yelland
Sent: 11 April 2014 08:08
To: Matthew Symonds; Sally Ash
Cc: Damian Kemp; Jane Lee; Sheila Shaw
Subject: RE: K&A local plan message / email address

Hi
I think to set up an email address you just email the helpdesk CRServiceDesk@scc.com Once set up then individuals need to add it to their outlook (I know Jane was involved in doing this for the cc one so she's our expert so I've copied her in ☺)

I suggestion below in case they have moved, but not far enough to be in the next neighbourhood.

D

From: Matthew Symonds
Sent: 11 April 2014 07:32
To: Sally Ash; Denise Yelland
Cc: Damian Kemp
Subject: K&A local plan message / email address

How does this look for a short email/text message for boaters who haven't moved after 14 days?

You seem to have been moored in the same neighbourhood for more than 14 days. Please move to another neighbourhood to follow the K&A local plan. See (insert K&A local plan web page link) for details.

I'm not sure if we agreed who would set up the new email address 'kamooring@canalrivertrust.org.uk' ? Happy to get this sorted if you can tell me who I should speak to.

I've set up the K&A local plan web page, but it's not published yet. Once we've agreed the communication wording and map I'll update the page and we can launch it. It would be good to have this done by the end of next week so that we can communicate it to boaters immediately after Easter.

Best wishes

Matthew
Matthew Symonds
Boater Liaison Manager (South)
07825 227951

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Steven Holder

From: Sally Ash
Sent: 17 April 2014 20:37
To: Matthew Symonds
Subject: Re: K&A guidance - home mooring wording

Enjoy!

Sent from my iPhone

On 17 Apr 2014, at 18:48, "Matthew Symonds" <Matthew.Symonds@canalrivertrust.org.uk> wrote:

Not sure those changes saved in the previous version I sent, they have on these versions

I'm going to each chocolate eggs now.

Matthew

Matthew Symonds
Boater Liaison Manager (South)
07825 227951

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From: Sally Ash
Sent: 17 April 2014 18:04
To: Matthew Symonds
Subject: RE: K&A guidance - home mooring wording

As per voice message just now ...
Have a good weekend
S

If you're your home mooring is elsewhere you're visiting the local plan area (between Bath and Foxhangers) we ask that you follow this guidance until you leave the local plan area.

Visitor Moorings

Maximum stay times at Visitor Moorings for all boats between Bath and Foxhangers will be set at 48 hours from 1st May 2014 along with no more than 7 days being spent at the site during any one calendar month. An extended stay charge of £25 per day will apply.

From: Matthew Symonds
Sent: 17 April 2014 17:48
To: Sally Ash
Subject: RE: K&A guidance - home mooring wording

Was planning to have '...boaters without a home mooring' in the title with the asterix and footnote about people with a home mooring.

Here is the final version (hopefully!)

Best wishes

Matthew
Matthew Symonds
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From: Sally Ash
Sent: 17 April 2014 14:48
To: Matthew Symonds
Subject: RE: K&A guidance - home mooring wording

Yes, happy with that Matthew. Are we keeping the reference to HMs in the document title??
S

From: Matthew Symonds
Sent: 17 April 2014 13:52
To: Sally Ash
Subject: K&A guidance - home mooring wording

Sally

A further re-wording of the 'boaters with a home mooring section.

*Boaters with a home mooring

If your home mooring is within the local plan area, we understand that you might use the neighbourhoods closest to your home mooring more frequently than those further afield but we would ask that you always return your boat to your home mooring when not being used for cruising.

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<K&A local plan FAQs Final 0414.docx>

<KA acceptable patterns of movement - Final 0414.docx>

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